



Date: December 9, 2020
TO: STEP Consumers/Guardians/Parents/Caretakers
FROM: Brent Mikulski, CEO
Re: Status of face-to-face services

We are so happy to inform you that we will be reopening to face-to-face services on Wednesday, December 9, 2020. You will be contacted by STEP staff to make arrangements for your participation. Below is the status of all STEP services beginning 12/9/20:

- Some supports coordination services will continue to be performed via telehealth
- Some employment services will continue to be performed via telehealth
- Face-to-face skill building will begin on 12/9/20
- Thrift stores will remain open and continue to follow all governmental guidelines
- Any services that are performed face-to-face must adhere to all health and safety guidelines as outlined by the CDC, i.e., masks, social distancing
- Virtual skill building will continue. If you are currently utilizing this service, you can continue full time, do both virtual skill building and face-to-face skill building or return to all face-to-face skill building. Contact Charmaine Kennedy at
- All community based skill building activities are being assessed for health and safety

Please rest assured that we are following all health and safety guidelines provided by our state government and the CDC. If you have a medical condition, please let us know so that we can perform an assessment prior to your return to face-to-face services.

If you have any questions, please contact your resource center or your supports coordinator to clarify any directions.

We hope everyone has been well and look forward to your return. We appreciate your patience with all of the changes that COVID-19 has made necessary to our business.

Brent Mikulski
President and CEO

